



New Website F.A.Q.

- **Do I have to change my bookmarked pages?**

If you frequently visit www.dallaslibrary.org, you know that it redirects to www.dallaslibrary2.org. Dallaslibrary2 will no longer be updated. If you have saved that address, change it to dallaslibrary.org.

- **Where do I start in learning how to use your new website?**

All the content is the same, we just reorganized. If you have the time, we suggest you familiarize yourself with the menu options at the top. They will lead you to all the resources you're used to accessing at dallaslibrary.org.

- **Want to know if you're eligible for a Dallas Public Library card?**

[Services](#) → [Library Card](#)

- **Need to search the catalog?**

[Books & More](#) → [Catalog](#)

You can also use the search bar found in the center of the homepage. Make sure the dropdown menu indicates [Catalog](#) and enter your search terms.

- **How do I log in to my account?**

Click [My Account](#) in the header of any page.

You can also go to [Books & More](#) → [Catalog](#) and select the [My Account](#) tab.

- **Need to access Libby, Hoopla, or Flipster?**

Books & More → eBooks eAudiobooks & More

Or find links from the homepage.

- **Looking for databases?**

Hover over the Research header. Select the subject area for the database you're looking for. For example, LinkedIn Learning will be under Online Learning.

You can also use the search bar found in the center of the homepage. Make sure the dropdown menu indicates Website and enter the name of the website you're looking for.

- **Need information on the Central Library's special subject areas?**

Look under the Research tab to find information about physical holdings and online databases organized by subject including Dallas History, Genealogy and other topics previously found under the special subject unit's page.

- **What's the difference between programs and services?**

Programs are events held at the library on a scheduled basis. Services are resources accessible to users of the library year-round.

- **Looking for the events calendar?**

Programs → Events

- **Need to rent a room?**

Services → Meeting Rooms